

FAQ

Can I use an animated GIF for my profile photo?

Yes. Your profile photo or logo can be an animated GIF, a transparent GIF (static or animated), PNG with or without transparent/alpha (semi-transparent) regions or a JPEG (.jpg or .jpeg).

All logo images should be square (i.e., height and width should be the same). If you are using a transparent GIF, make sure that it is no bigger than 160x160 pixels. Any logo/profile image that is larger than 160x160 pixels will be scaled down and no longer be animated.

When displayed on your profile page, your logo/profile photo will be displayed in a circular region. So anything outside this circle will not be visible.

See <https://my360shop.com/pp2/> for an example of a logo with a transparent animated GIF.

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