

FAQ

Can a buyer ask you to remove photos or galleries?

Yes, buyers can ask for their photos or private galleries to be removed from the website, but they must contact My 360 Shop support. The reason for this is that we need to verify that they are the purchaser of the photos. In order to do this, they must authorize the removal with a link that will be sent to the email of the original buyer.

With regards to Public galleries, you can delete photos that you have added, by going to your Dashboard. So if someone asks you to remove a photo of them from a public gallery, you must do this as soon as possible.

Unique solution ID: #1004

Author:

Last update: 2018-09-29 18:23